

What is the Care-A-Van?

- A mobile clinic
- Provides primary health care
- Treats patients who are UNINSURED
- We do not take Medicaid, Medicare, or Private Insurance
- A medical home. We are a good way to care for your body, mind, and spirit

What Services are Available?

We take care of your all-around well-being

Treat health problems such as diabetes, high blood pressure, high cholesterol, asthma, stable heart problems, screenings, vaccines, acute care for illness or minor injury and school/sport physicals.

We coordinate your health care across all settings including times when you might need to see a specialist or go to the hospital.

Communication with your Medical Home

For questions related to Care-A-Van schedule and locations, please call: 804.359.WELL (9355) or visit www.bonsecours.com and search: "Care-A-Van"

For all other questions, please call: 804.545.1920.

Because we are mobile, please leave a message and we will return your call Monday through Friday within 24-48 hours.

If at any point you are experiencing a medical emergency, please call 911.

Interpreter services available in over 150 languages.

What Should I know Before I Visit?

- ✓ **Beginning January 6, 2020, we will no longer have patients wait outside in line at the clinic location.**
- ✓ For a same day appointment only, call 804-545-1923 between the hours of 6:00a.m. and 7:30 a.m. on open clinic days. (*This does not include "appointment only clinics" where "same-day" appointments are not available.*)
- ✓ Limited same day appointments available.
- ✓ Limited follow-up appointments available for current patients.
- ✓ Plan to arrive 30 minutes before your appointment.
- ✓ Bring all your medications.
- ✓ Bring your immunization record.
- ✓ Minors must be accompanied by a parent or legal guardian.

What Are the Other Costs?

- ✓ Healthcare performed outside of the Care-A-Van.
- ✓ Medication from the pharmacy. Please call your pharmacy if you need a refill.

What Else Should I Know?

- ✓ Take an active part in making decisions about your health care. We'll support you and your families as you take steps to be your healthiest.
- ✓ As your medical home, we will help coordinate your care by storing your complete medical record history electronically.
- ✓ Let us know when you see other health care providers or have any tests so we can update your medical history. Providing your complete medical history enables us to provide better care.
- ✓ We have a dedicated team of medical providers on staff to provide evidence-based care and self-management support. At each visit, we will provide you with the option to select your preferred provider when available.