

Notice Informing Individuals About Nondiscrimination And Accessibility Requirements

Bon Secours follows federal civil rights laws. We do not treat people differently because of their race, color, where they come from, how old they are, if they have a disability or their sex, which includes being pregnant, sexual orientation and gender identity.

We provide free help so everyone can understand and take part in their care, including:

- Qualified sign language interpreters
- Written materials in large print, audio or digital formats
- Help in other languages (like interpreters and written translations)

If you need any of these services, ask any employee or email us at LanguageServices@mercy.com.



If you have any concerns or feel that Bon Secours did not give you the help you needed or treated you unfairly, you can contact our civil rights coordinator:

Email: Section1557@bsmhealth.org

Phone: 833-276-4571 (TTY: 711)

Address: 4600 McAuley Pl., Suite 600
Cincinnati, OH 45242

You can also contact the U.S. Department of Health and Human Services, Office for Civil Rights:

Website: ocrportal.hhs.gov/ocr/portal/lobby.jsf

Mail: 200 Independence Ave., SW
Room 509F, HHH Building
Washington, D.C. 20201

Phone: 800-368-1019 (TTY: 800-537-7697)

Complaint forms are available at
hhs.gov/ocr/office/file/index.html.

You can find this notice online at bonsecours.com.