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# **Community Health Needs Assessment 2017-2019 Implementation Plan#**

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<b>Community Need: Behavioral health</b>	The Behavioral Health Taskforce for the South Carolina Institute of Medicine & Public Health (IMPH) compiled <i>Hope for Tomorrow: The Collective Approach for Transforming South Carolina's Behavioral Health Systems</i> . The SC IMPH acknowledges "The gaps and inadequacies in our current system are serious" .... The Taskforce acknowledges how people with mental health illness "need ongoing care and treatment in their community to regain health and maintain recovery." Focus group participants for the Bon Secours St. Francis Health System's CHNA identified mental health care as the number one priority. There was agreement that there are not enough counseling, treatment and support services available in the county, especially for low income adults. There is a need for more psychiatrists and psychologists. The lack of availability means that it is almost impossible for low income adults to access mental health services unless they are in crisis.
<b>PRIORITY AREA 1:</b>	<b>Access to Behavioral Health (including homeless people)</b>
<b>Outcome:</b>	<b>Improvements in systems of care and resources for behavioral health patients/clients within our community.</b>
<p><b>GOAL 1: Use collaborative efforts to identify and implement evidenced based practices to improve outcomes for behavioral health in Greenville County.</b></p> <p>BSSFHS accountability: Dr. Mo Nunez, Dr. Marcus Blackstone, Hope Turner and George Belton along with community partners working to develop and sustain behavioral health services for the system.</p>	
<p><b>GOAL 2: Develop strategies for the integration of behavioral health within BSSFHS/BSMG.</b></p> <p>BSSFHS accountability: Dr. Mo Nunez, Dr. Marcus Blackstone, Hope Turner and George Belton, collaborative partners within the community, and BSSFHS/BSMG teams.</p>	

<p><b>Strategies for Goal 1: (3<sup>rd</sup> Q 2018)</b></p> <p><b>1.1 Work with community partners to improve coordination as a means to providing more seamless services that maximize patient/client outcomes.</b></p> <p><b><u>Planned actions (3<sup>rd</sup> Q 2017):</u></b></p> <ul style="list-style-type: none"> <li>• Invite key stakeholders to plan for coordinated service delivery and how organizations can work together to achieve maximum outcomes for patients/clients.</li> <li>• Identify and implement evidenced based best practices.</li> <li>• Continue to support and expand efforts of the Greenville Crisis Response Team to develop and sustain mobile crisis</li> </ul>
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intervention through coordination of resources among all behavioral health community partners.

- Expand training, education and integration efforts within the Bon Secours St. Francis Health System, as well as community providers, to place patients with behavioral health issues into the most appropriate venue of care.

**1.2 Provide at least 300 hours of training in mental health to advanced practice caregivers (APCs) and nurse practitioners to assist in the diagnosis and treatment of behavioral health.**

Collaborate with local academic institutions to increase the number of behavioral health professionals in Greenville County.

**Planned actions (3rd Q 2018):**

- Support Clemson and Anderson University's psychiatric mental health programs for nurse practitioners, social work, and mental health counselors.
- Develop clinical rotations for students studying mental health (2 year/mental health degrees).

**1.3 Implement a screening instrument to identify at risk populations in need of behavioral health.**

**Planned actions (3<sup>rd</sup> Q 2017):**

- Identify best practice instruments in behavioral health.
- Distribute and educate the appropriate use of the instruments in all care settings.

**Strategies for Goal 2: (4th Q 2019)**

**2.1 Develop strategies for BSSFHS/BSMG in care coordination of behavioral health services.**

**Planned actions (3rd Q 2018):**

- BSSFHS/BSMG will collaborate with community partners to provide care and appropriate referrals for individuals experiencing behavioral health issues.
- Explore integration within community care settings and primary care settings for behavioral health services.
- Participate with the HSO to develop a behavioral health framework

**2.2 Launch the Homeless Management Integration System (HMIS)**

**Planned actions (4<sup>th</sup> Q 2018):**

- Train staff to implement and use HMIS.

<p><b>Community Health Need: Housing/social environment</b></p>	<p>The linkage between housing and health has long been documented as cited by the Center for Housing Policy. Access to quality and affordable housing impacts health and well-being. Affordable housing revitalizes distressed neighborhoods and builds social integration in communities. Households that pay less on housing costs can afford to spend on groceries, clothing and health care. Housing for the homeless is a critical need to stabilizing individuals with behavioral and chronic health conditions. The CHNA focus groups recognized that the growing popularity of down town Greenville is putting increased pressure on the problem of affordable housing in the city. They see rising home prices and rents pushing low income families out of the city center. This leads to new difficulties with transportation and access to health services.</p>
<p><b>PRIORITY AREA 2:</b></p>	<p><b>Housing/social environment</b></p>
<p><b>Outcome:</b></p>	<p><b>Create change in affordable housing practices/policies in Greenville County</b></p>
<p><b>GOAL 1: Advocate for a comprehensive affordable housing strategy to address housing inequities in Greenville County and its municipalities.</b> BSSFHS accountability: Walker Smith</p>	
<p><b>GOAL 2: Strengthen the infrastructure of the Sterling Land Trust to increase its capacity to focus on affordable housing initiatives</b> BSSFHS accountability: Deb Long</p>	
<p><b>GOAL 3: Partner with organizations to address the housing affordability gap in Greenville.</b> BSSFHS accountability: Anna Vukin, Deb Long</p>	

<p><b>Strategies for Goal 1: (4th Q FY 2017)</b> 1.1 Educate and participate with City and County officials on the importance of affordable housing in Greenville County, its municipalities and the general public.</p>
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**Planned actions (3<sup>rd</sup> Q 2017):**

- Meet with City and County officials to promote the value of and need for affordable housing for low and moderate income individuals. Offer actionable policy solutions.
- Request Greenville News focus on affordable housing as part of the “Unseen Greenville” coverage.

**1.2 Advocate for policies that specifically address the preservation of affordable housing in Greenville.****Planned actions (2<sup>nd</sup> Q 2017):**

- Participate in the City’s Affordable Housing Assessment and Strategy steering committee to address affordable housing needs.
- Identify best practices in affordable housing that could be replicated in Greenville.

**1.3 Collaborate with AidJoy a nonprofit capacity building organization to address the needs of the homeless and residents in Pleasant Valley.****Planned actions (3<sup>rd</sup> Q 2017):**

- Interview church leaders, nonprofit organizations, hotels that provide transitional housing, elected officials, homeless people and residents to identify the needs of the homeless.
- Adopt one or more recommendations based on the assessment.

**Strategy for Goal 2: (3<sup>rd</sup> Q FY 2018)**

**2.1 Implement proven pathways that create an environment for affordable housing, neighborhood improvement and economic development. This is done in support of and in collaboration with the Sterling Land Trust.**

**Planned actions (3<sup>rd</sup> Q 2018):**

- Identify funding to provide an administrator for the Sterling Land Trust to manage its operations and to apply for funding/grants.
- Provide guidance to the Sterling Land Trust as it sets affordable housing priorities in the Sterling community.
- Help the Sterling Land Trust form meaningful partnerships to achieve its goals.

**Strategy for Goal 3: (4<sup>th</sup> Q FY 2017)**

**3.1 Actively engage with coalitions to address affordable housing strategies and homeless issues.**

**Planned actions (4<sup>th</sup> Q 2017):**

- **Build one Habitat for Humanity home per year for the next 8 years in the Sterling Community.**
- **Provide financial support over the next 3 years to Habitat for Humanity to build housing for Veterans in the Berea community.**
- **Use information from the community needs assessment to shape the housing agenda of Our Lady of the Rosary and the ARCUM churches.**
- **Work with the coalition of down town churches to develop an advocacy strategy for affordable housing.**
- **Explore with Mercy Housing any potential opportunities to collaborate on-affordable housing in the Greenville market.**

<b>Community Health Need: Obesity/Wellness</b>	According to <i>The State of Obesity: Better Policies for a Healthier America</i> , a report by Trust for America's Health and the Robert Wood Johnson Foundation, the adult obesity rate of 32.1% in South Carolina is the 10 <sup>th</sup> highest in the nation. Obesity is connected with other serious health issues such as diabetes and hypertension, which have rates in SC as 12% and 38.4% respectively. The participants in the Community Health Needs Assessment focus groups identified obesity as one of the top three community priorities and expressed concern about the lack of access to safe places to walk, bike, and exercise.
<b>PRIORITY AREA 3:</b>	<b>Obesity/Wellness</b>
<b>Outcome:</b>	<b>Reduction of modifiable risk factors associated with overweight/obesity</b>
<b>GOAL 1: Reduce one or more modifiable risk factors associated with chronic disease in two identified patient populations</b> BSSFHS accountability for Greenville Free Medical Clinic: Suzie Foley BSSFHS accountability for North Hills: Dr. Marcus Blackstone	
<b>GOAL 2: Increase knowledge and raise awareness of the effects of childhood obesity</b> BSSFHS accountability: Lori Center, Deb Long, Anna Vukin	

### **Strategies for Goal 1: (3<sup>rd</sup> Q FY 2019)**

**Partner with Greenville Free Medical Clinic and the North Hills Medical Group to provide education and activities addressing nutrition, physical activity and behavioral health.**

#### **Planned actions (3<sup>rd</sup> Q 2018):**

- **Identify cohort groups at each facility**

- Establish baseline health measures
- Secure IRB approval
- BSSF provides behavioral health components

**Strategy for Goal 2: (4<sup>th</sup> Q FY 2018)**

-Collaborate with local organizations, including schools that serve children and families to deliver programming and messages to address the risk of being overweight and obese in youth and adults.

**Planned actions: (3<sup>rd</sup> Q 2018)**

- Establish partnerships with appropriate organizations
- Develop programming and messaging to be delivered to children and families
- Establish metrics to measure knowledge
- Collaborate with the LiveWell coalition on one significant initiative to reduce obesity and improve wellness for a designated population.

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