

# SHARED SAVINGS PROGRAM PUBLIC REPORTING

## ACO Name and Location

Hampton Roads Good Help ACO, LLC

Trade Name/DBA: Hampton Roads Good Help ACO

1008 Bon Secours Drive, Suffolk, VA, 23435, U.S.A.

## ACO Primary Contact

Stephanie Savicki

8592404654

ssavicki0@mercy.com

## Organizational Information

### *ACO Participants:*

| ACO Participants                                         | ACO Participant in Joint Venture |
|----------------------------------------------------------|----------------------------------|
| BAYVIEW PHYSICIAN SERVICES PC                            | No                               |
| BON SECOURS MEDICAL GROUP HAMPTON ROADS PRIMARY CARE LLC | No                               |
| BON SECOURS MERCY HEALTH FRANKLIN LLC                    | No                               |
| CAROLINA FAMILY PRACTICE PA                              | No                               |
| GREENVILLE MEDICAL ASSOCIATES PA                         | No                               |
| INTERNAL MEDICINE SPECIALISTS OF FLORENCE,LLC            | No                               |
| MARY IMMACULATE HOSPITAL LLC                             | No                               |
| MARYVIEW HOSPITAL LLC                                    | No                               |
| MCLEOD HEALTH CHERAW                                     | No                               |
| MCLEOD HEALTH CLARENDON                                  | No                               |
| MCLEOD LORIS SEACOAST HOSPITAL                           | No                               |
| MCLEOD MEDICAL CENTER-DILLON                             | No                               |
| MCLEOD PHYSICIAN ASSOCIATES II                           | No                               |
| MCLEOD REGIONAL MEDICAL CENTER OF THE PEE DEE, INC       | No                               |
| PALMETTO RADIATION ONCOLOGY PA                           | No                               |
| ROPER SAINT FRANCIS PHYSICIANS NETWORK                   | No                               |
| ST FRANCIS PHYSICIAN SERVICES INC                        | No                               |

|                                              |    |
|----------------------------------------------|----|
| ST. FRANCIS HOSPITAL INC                     | No |
| TIDEWATER PHYSICIANS MULTISPECIALTY GROUP PC | No |
| W DEAN LORENZ MD PC                          | No |

### *ACO Governing Body:*

| Member First Name | Member Last Name | Member Title/ Position | Member's Voting Power (Expressed as a percentage) | Membership Type                     | ACO Participant Legal Business Name, if applicable       |
|-------------------|------------------|------------------------|---------------------------------------------------|-------------------------------------|----------------------------------------------------------|
| Aaron             | Hyson MD         | Voting Member          | 6.66%                                             | ACO Participant Representative      | ROPER SAINT FRANCIS PHYSICIANS NETWORK                   |
| Anand             | Kapur MD         | Voting Member          | 6.66%                                             | ACO Participant Representative      | BON SECOURS MEDICAL GROUP HAMPTON ROADS PRIMARY CARE LLC |
| Arthur            | Collins          | Member                 | 6.66%                                             | Medicare Beneficiary Representative | N/A                                                      |
| Brian             | Yanofchick       | Voting Member          | 6.66%                                             | ACO Participant Representative      | MARYVIEW HOSPITAL LLC                                    |
| Glenn             | Brothers DO      | Voting Member          | 6.66%                                             | ACO Participant Representative      | ST. FRANCIS HOSPITAL INC                                 |
| Guy               | McCLary MD       | Voting Member          | 6.66%                                             | ACO Participant Representative      | MCLEOD HEALTH CHERAW                                     |
| Jeffrey           | Morrison MD      | Voting Member          | 6.66%                                             | ACO Participant Representative      | TIDEWATER PHYSICIANS MULTISPECIALTY GROUP PC             |
| Jeffrey           | Forman MD        | Voting Member          | 6.66%                                             | ACO Participant Representative      | BAYVIEW PHYSICIAN SERVICES PC                            |
| John              | Rowe MD          | Voting Member          | 6.66%                                             | ACO Participant Representative      | ROPER SAINT FRANCIS PHYSICIANS NETWORK                   |
| Julia             | Frankel DO       | Voting Member          | 6.66%                                             | ACO Participant Representative      | BAYVIEW PHYSICIAN SERVICES PC                            |
| Matthew           | Backens MD       | Voting Member          | 6.66%                                             | ACO Participant Representative      | TIDEWATER PHYSICIANS MULTISPECIALTY GROUP PC             |
| Raymond           | Holt MD          | Voting Member          | 6.66%                                             | ACO Participant Representative      | MCLEOD HEALTH CHERAW                                     |
| Robert            | Oliverio MD      | Voting Member          | 6.66%                                             | ACO Participant Representative      | ROPER SAINT FRANCIS PHYSICIANS NETWORK                   |
| Steven            | Newman MD        | Voting Member          | 6.66%                                             | ACO Participant Representative      | ST. FRANCIS HOSPITAL INC                                 |
| Winston           | Plunkett MD      | Voting Member          | 6.76%                                             | ACO Participant Representative      | MCLEOD HEALTH CHERAW                                     |

Member's voting power may have been rounded to reflect a total voting power of 100 percent.

### *Key ACO Clinical and Administrative Leadership:*

ACO Executive:

Stephanie Savicki

Medical Director:

Anand Kapur

Compliance Officer:

Matthew Potter

Quality Assurance/Improvement Officer:

Dara Rader, Nikki King

*Associated Committees and Committee Leadership:*

| Committee Name    | Committee Leader Name and Position |
|-------------------|------------------------------------|
| Finance Committee | Michele Nedelka, MD Chair          |
| Quality Committee | Vikas Thakral, MD Chair            |

*Types of ACO Participants, or Combinations of Participants, That Formed the ACO:*

- ACO professionals in a group practice arrangement
- Networks of individual practices of ACO professionals
- Hospital employing ACO professionals

Shared Savings and Losses

*Amount of Shared Savings/Losses:*

- Third Agreement Period
  - Performance Year 2026, N/A
  - Performance Year 2025, N/A
- Second Agreement Period
  - Performance Year 2024, \$21,146,579.98
  - Performance Year 2023, \$8,853,650.48
  - Performance Year 2022, \$1,053,269.00
  - Performance Year 2021, \$0.00
  - Performance Year 2020, \$1,729,879.23
- First Agreement Period
  - Performance Year 2019, \$5,409,225.36

- Performance Year 2018, \$2,220,389.69
- Performance Year 2017, N/A

### *Shared Savings Distribution:*

- Third Agreement Period
  - Performance Year 2026
    - Proportion invested in infrastructure: N/A
    - Proportion invested in redesigned care processes/resources: N/A
    - Proportion of distribution to ACO participants: N/A
  - Performance Year 2025
    - Proportion invested in infrastructure: N/A
    - Proportion invested in redesigned care processes/resources: N/A
    - Proportion of distribution to ACO participants: N/A
- Second Agreement Period
  - Performance Year 2024
    - Proportion invested in infrastructure: 58%
    - Proportion invested in redesigned care processes/resources:
    - Proportion of distribution to ACO participants: 42%
  - Performance Year 2023
    - Proportion invested in infrastructure: 50%
    - Proportion invested in redesigned care processes/resources: 50%
    - Proportion of distribution to ACO participants:
  - Performance Year 2022
    - Proportion invested in infrastructure: 50%
    - Proportion invested in redesigned care processes/resources:
    - Proportion of distribution to ACO participants: 50%
  - Performance Year 2021
    - Proportion invested in infrastructure: N/A
    - Proportion invested in redesigned care processes/resources: N/A
    - Proportion of distribution to ACO participants: N/A
  - Performance Year 2020
    - Proportion invested in infrastructure:
    - Proportion invested in redesigned care processes/resources:
    - Proportion of distribution to ACO participants: 100%
- First Agreement Period
  - Performance Year 2019
    - Proportion invested in infrastructure:
    - Proportion invested in redesigned care processes/resources:

- Proportion of distribution to ACO participants:
- o Performance Year 2018
  - Proportion invested in infrastructure:
  - Proportion invested in redesigned care processes/resources:
  - Proportion of distribution to ACO participants: 100%
- o Performance Year 2017
  - Proportion invested in infrastructure: N/A
  - Proportion invested in redesigned care processes/resources: N/A
  - Proportion of distribution to ACO participants: N/A

## Quality Performance Results

### *2024 Quality Performance Results:*

Quality performance results are based on the CMS Web Interface collection type.

| Measure # | Measure Title                                                                                                                | Collection Type       | Performance Rate | Current Year Mean Performance Rate (Shared Savings Program ACOs) |
|-----------|------------------------------------------------------------------------------------------------------------------------------|-----------------------|------------------|------------------------------------------------------------------|
| 321       | CAHPS for MIPS                                                                                                               | CAHPS for MIPS Survey | 8.32             | 6.67                                                             |
| 479*      | Hospital-Wide, 30-Day, All-Cause Unplanned Readmission (HWR) Rate for MIPS Groups                                            | Administrative Claims | 0.1428           | 0.1517                                                           |
| 484*      | Clinician and Clinician Group Risk-standardized Hospital Admission Rates for Patients with Multiple Chronic Conditions (MCC) | Administrative Claims | -                | 37                                                               |
| 318       | Falls: Screening for Future Fall Risk                                                                                        | CMS Web Interface     | 93.03            | 88.99                                                            |
| 110       | Preventative Care and Screening: Influenza Immunization                                                                      | CMS Web Interface     | 71.65            | 68.6                                                             |
| 226       | Preventative Care and Screening: Tobacco Use: Screening and Cessation Intervention                                           | CMS Web Interface     | 100              | 79.98                                                            |
| 113       | Colorectal Cancer Screening                                                                                                  | CMS Web Interface     | 70               | 77.81                                                            |
| 112       | Breast Cancer Screening                                                                                                      | CMS Web Interface     | 85               | 80.93                                                            |
| 438       | Statin Therapy for the Prevention and Treatment of Cardiovascular Disease                                                    | CMS Web Interface     | 86.15            | 86.5                                                             |
| 370       | Depression Remission at Twelve Months                                                                                        | CMS Web Interface     | 3.75             | 17.35                                                            |
| 001*      | Diabetes: Hemoglobin A1c (HbA1c) Poor Control                                                                                | CMS Web Interface     | 4.07             | 9.44                                                             |
| 134       | Preventative Care and Screening: Screening for Depression and Follow-up Plan                                                 | CMS Web Interface     | 87.94            | 81.46                                                            |

|          |                                                    |                       |       |       |
|----------|----------------------------------------------------|-----------------------|-------|-------|
| 236      | Controlling High Blood Pressure                    | CMS Web Interface     | 86.1  | 79.49 |
| CAHPS-1  | Getting Timely Care, Appointments, and Information | CAHPS for MIPS Survey | 86.45 | 83.7  |
| CAHPS-2  | How Well Providers Communicate                     | CAHPS for MIPS Survey | 94.99 | 93.96 |
| CAHPS-3  | Patient's Rating of Provider                       | CAHPS for MIPS Survey | 93.82 | 92.43 |
| CAHPS-4  | Access to Specialists                              | CAHPS for MIPS Survey | 79    | 75.76 |
| CAHPS-5  | Health Promotion and Education                     | CAHPS for MIPS Survey | 68.21 | 65.48 |
| CAHPS-6  | Shared Decision Making                             | CAHPS for MIPS Survey | 65.77 | 62.31 |
| CAHPS-7  | Health Status and Functional Status                | CAHPS for MIPS Survey | 74.96 | 74.14 |
| CAHPS-8  | Care Coordination                                  | CAHPS for MIPS Survey | 88.17 | 85.89 |
| CAHPS-9  | Courteous and Helpful Office Staff                 | CAHPS for MIPS Survey | 92.93 | 92.89 |
| CAHPS-11 | Stewardship of Patient Resources                   | CAHPS for MIPS Survey | 22.17 | 26.98 |

**For previous years' Financial and Quality Performance Results, please visit: [Data.cms.gov](https://data.cms.gov)**

\*For Diabetes: Hemoglobin A1c (HbA1c) Poor Control (>9%) [Quality ID #001], Hospital-Wide, 30-Day, All-Cause Unplanned Readmission (HWR) Rate for MIPS Eligible Clinician Groups [Measure #479], and Clinician and Clinician Group Risk-standardized Hospital Admission Rates for Patients with Multiple Chronic Conditions (MCC) [Measure #484], a lower performance rate indicates better measure performance.

\*For Clinician and Clinician Group Risk-standardized Hospital Admission Rates for Patients with Multiple Chronic Conditions (MCC) [Measure #484], patients are excluded if they were attributed to Qualifying Alternative Payment Model (APM) Participants (QPs). Most providers participating in Track E and ENHANCED track ACOs are QPs, and so performance rates for Track E and ENHANCED track ACOs may not be representative of the care provided by these ACOs' providers overall. Additionally, many of these ACOs do not have a performance rate calculated due to not meeting the minimum of 18 beneficiaries attributed to non-QP providers.

## Payment Rule Waivers

- Skilled Nursing Facility (SNF) 3-Day Rule Waiver:
  - Our ACO uses the SNF 3-Day Rule Waiver, pursuant to 42 CFR § 425.612.
- Payment for Telehealth Services:
  - Our ACO clinicians provide telehealth services using the flexibilities under 42 CFR § 425.612(f) and 42 CFR § 425.613.

## Fraud and Abuse Waivers

- **ACO Participation Waiver:**

The following information describes each arrangement for which our ACO seeks protection under the ACO Participation Waiver, including any material amendment or modification to a disclosed arrangement.

- Parties to the arrangement: Hampton Roads Good Help ACO and Roper St. Francis Healthcare and Charleston Oncology, PA
  - Date of arrangement: 01/01/2023
  - Items, services, goods, or facility provided: Infrastructure efficiency such as specialty pharmacy management, infusion management, clinical research integration with defined goals and outcome metrics: Oncology Quality scorecard and Oncology Program (IPN)
- Parties to the arrangement: Hampton Roads Good Help ACO and Ambulatory Care Management Services
  - Date of arrangement: 01/26/2023
  - Items, services, goods, or facility provided: The program provides chronic care management to participating providers with high risk and rising risk patients in collaboration with a patient-centered team approach. Care managers work with patients.
- Parties to the arrangement: Hampton Roads Good Help ACO (ACO) and Transition Care Management Services
  - Date of arrangement: 01/26/2023
  - Items, services, goods, or facility provided: The program provides transitional care management services upon hospital discharge to beneficiaries with medical and/or psychosocial problems requiring moderate or high complexity medical decision-making.