



BON SECOURS
RICHMOND HEALTH SYSTEM
 PO Box 28538 * Richmond VA 23228

MRM
 9 (20)

January 17, 2003

****auto**mixed aadc 605
 JOHN DOE
 1500 N 28TH ST
 RICHMOND, VA 23223-5332



Patient: Jane Doe
 Account #: 123456789012345-O
 Balance: 234.60
 Service Date: 01/31/02

Dear John Doe:

We have not been reimbursed by the insurance company for its share of the above account although payment under Virginia law is required to be made within 40 days by the insurance carrier. Please contact your employer or insurance company to determine why this bill has not been paid.

Please assist us in getting this account settled quickly. Regrettably, if we do not receive payment within fifteen (15) days, we will assume the carrier is not liable and have no choice but to look to you for the balance.

Payments or adjustments made in the last five (5) days are not reflected in this notice. Please disregard this notice if payment has been made by you or if payment from the insurance carrier has been verified.

Thank you for your assistance. If you have any questions, please call our Customer Service Center Locally at 804-342-1500 or Toll Free at 1-877-342-1500 during the hours of 8:30 AM to 1:00 PM and 2:00 PM to 5:00 PM Monday through Friday.

Best time to call: Thursday