

Your Information

Patient's Name

Date of Birth

Current Pharmacy's Name

Current Pharmacy's Phone Number

Room Number

*Non-prescription, over-the-counter
items you would like to purchase:*

*Please notify your nurse that
you are interested in using the
BedsideRx™ Program and have
your prescription insurance card
and co-pay method available.*

Your Safety

Medication safety is the **first priority** of The Good Health Pharmacy at St. Mary's Hospital. Our pharmacists can coordinate discharge medications with your physician before you leave the hospital, decreasing the chance for unwanted drug duplications or interactions. Good Health Pharmacy can also verify the medication you will take at home is the correct dose for you and scheduled at the right time. Working together, we will assure you get the benefits you expect from your medications.

Good Health Pharmacy at St. Mary's Hospital

The BedsideRx Service is available
8:30 a.m. – 6 p.m., Monday – Friday
9 a.m. – 1 p.m., Saturday

Phone: (804) 281-8425
Fax: (804) 287-7009

www.bsva.org/smhbedsiderx

BedsideRx Pharmacist:
Amanda Matassa, Pharm.D.
Zone Phone: 4997
E-mail: amanda_matassa@bshsi.org



good help



BedsideRx™ Program

*Your Prescription
Delivered to
Your Bedside*



BON SECOURS ST. MARY'S HOSPITAL
Bon Secours Richmond Health System

Good Help to Those in Need®

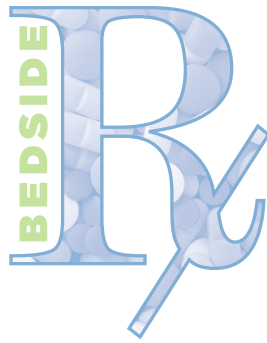
Prescriptions delivered to your bedside

Filling prescriptions after a hospital stay can be a challenge. Let Good Health Pharmacy at St. Mary's Hospital take the hassle out of getting your prescriptions filled. Ask your nurse about BedsideRx™ bedside delivery. Simply fill out the form on the back of this brochure, and our in-house pharmacy will fill and deliver your prescription to you before you leave the hospital.

Convenience is key

Start your medication(s) as soon as you arrive home.

- No need for an extra pharmacy stop, and no waiting to fill your prescription on the way home.
- We work with your physician directly to coordinate any prescription insurance issues (i.e. prior authorization). This will prevent any delays in starting your medications.
- Your usual pharmacy may not stock the medication your physician has prescribed for you. BedsideRx™ allows us to provide you with an initial supply which allows your pharmacy the time to order it.
- Our inpatient and community pharmacists work side-by-side to coordinate your discharge medication needs. Pharmacists are available at your bedside to answer any questions you may have about your discharge medications.



Easy to use while in the hospital

Please inform your care manager, physician or nurse you would like to use the BedsideRx™ program. Please complete the "Your Information" form in this brochure and have your prescription insurance card and a co-pay method available. Co-pay methods include cash, check, credit or debit cards, or flex spending cards.

Delivery

- A pharmacist will deliver your prescription to your bedside and counsel you on the medications before you leave the hospital.

Payment

- Your co-pay method will be collected at time of prescription pick-up. Co-pay transactions will be completed at the time of delivery.

Frequently asked questions

■ Can my prescription be put on my hospital bill?

Prescriptions filled upon discharge cannot be added to your bill. We are able to collect your co-pay when we deliver the medications to your bedside.

■ Do you accept my prescription insurance plan?

We accept a majority of prescription insurance plans and directly bill your prescription to your insurance provider. You are responsible for any co-payment required by your insurance carrier at the time of prescription delivery.

■ What types of payment do you accept for prescriptions?

Good Health Pharmacy accepts cash, check, credit or debit cards, or flex spending cards.

■ What if I forgot to bring my prescription insurance card to the hospital?

Good Health Pharmacy will gladly call a pharmacy that has that information on file.

■ How will I be notified when my prescriptions are ready?

Once your prescription is filled, a pharmacist will deliver it to your bedside and counsel you on the medication.

■ How do I let you know I'd like my discharge prescriptions filled here?

If you are an inpatient or Day Surgery patient, let your nurse know you would like Good Health Pharmacy to fill your prescriptions, and they will notify us.

■ When is Good Health Pharmacy open?

We are open 8:30 a.m. to 6 p.m. on weekdays and 9 a.m. to 1 p.m. on Saturdays. Holiday hours may be adjusted.

■ Where is Good Health Pharmacy?

The pharmacy is located on the main floor of the hospital, near the escalators.

